

2018 GLOBAL

Trends in Giving Report

SPONSORED BY PIR.ORG



RESEARCH BY NPTECHFORGOOD.COM



#GIVINGTRENDS18

GIVINGREPORT.NGO

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About the **Report**

6,057 DONORS · 119 COUNTRIES

The Global Trends in Giving Report (givingreport.ngo) is a research project that seeks to gain a better understanding of how donors prefer to give and engage with their favorite causes and charitable organizations. Sponsored by the Public Interest Registry and researched by Nonprofit Tech for Good, the report summarizes donor data across six continents about how online and mobile technology effects giving. The report also examines the impact of gender, generation, ideology, religion, and donor size upon giving and volunteerism.

The 2018 Global Trends in Giving Report is unique in that it is the only annual study dedicated to analyzing the giving habits of donors worldwide and is a sister report to the **Global NGO Technology Report (techreport.ngo)**. The data from both reports is meant to help non-governmental organizations (NGOs), non-profit organizations (NPOs), and charities worldwide better understand if they are using technology in the ways that their donors prefer and where they need to improve.

METHODOLOGY

The 2018 Global Trends in Giving Report is the second edition and based upon the survey results of 6,057 donors worldwide. The survey was conducted and promoted entirely online from April 23 through June 30, 2018. To reach a diverse global audience, the survey was published in Arabic, English, French, Portuguese, and Spanish.

Due to the methodology used, it's important to note that the results only represent the views of respondents that (1) read Arabic, English, French, Portuguese, or Spanish; (2) have access to the Internet; and (3) use email and/or social media. Each year as more NGOs worldwide participate in the survey, the report becomes more accurate in its findings and useful to the NGO community.

SPONSORED BY



Public Interest Registry

PIR.ORG

Based in Reston, VA, the Public Interest Registry is a non-profit organization created by the Internet Society in 2003 to manage the .ORG domain. In 2015, PIR launched the .NGO and .ONG domains to better serve the NGO sector.

RESEARCH BY



Nonprofit Tech for Good

NPTECHFORGOOD.COM

With nearly 100,000 monthly visitors and more than one million followers on social networks, Nonprofit Tech for Good is a leading online fundraising and social media blog for nonprofit professionals worldwide.

OUR PARTNERSHIP MODEL

Our partnership model is simple and innovative: in exchange for promoting the survey to donors in their country or region, our partners receive the anonymized data and a corresponding infographic for their country or region. Thus far, the majority of donor research conducted has been based on data from donors located in developed countries. Through partnerships, we're able to increase the participation of donors also located in developing and emerging nations thus providing a more diverse, balanced understanding of how donors prefer to give and engage with their favorite causes and charitable organizations.

2018 PARTNERS









































About the **Survey Respondents**

6,057 DONORS · 119 COUNTRIES

CAUSES DONATED TO

Animals and wildlife 10.5%

Arts and culture 4%

Children and youth 15%

Community development 4.4%

Corporate accountability 0.2%

Disability rights 3.3%

Education and literacy 6.4%

Environment and conservation 5.6%

Faith and spirituality 6.6%

Health and wellness 10.8%

Human and civil rights 4.5%

Human and social services 8.1%

Hunger and homelessness 7.6%

International development and relief 6.4%

Peace and nonviolence 0.8%

Public media and communications 1%

Research and public policy 0.7%

Women and girls 4.1%

COUNTRIES

Canada 23.5%

United States 17.9%

Brazil 12.3%

Singapore 7.1%

Israel **6.8%**

Argentina 4.1%

United Kingdom 2.7%

Mexico 2.5%

Spain **2.3%**

South Africa 2.1%

Other 18.7%

CONTINENTS

Africa 6%

Asia 20%

Australia & Oceania 3%

Europe 10%

North America 43%

South America 18%

GENDER

Female **64.7%**

Male **34.8%**

Non-binary 0.4%

GENERATION

Generation Z (Born 1998 or after) 2.7%

Millennials (1981-1997) 32%

Generation X (1965-1980) 29.8%

Baby Boomers (1946-1964) 29.3%

Matures (Before 1946) 6.2%

RELIGION

Buddhist 3.6%

Christian 47%

Hindu **2.1%**

Jewish **8.5%**

Muslim 4.2%

Nonreligious/Secular 27.8%

Sikh **0.2%**

Other **6.7%**

IDEOLOGY

Very liberal 23.2%

Somewhat liberal 29.5%

Moderate 32.8%

Somewhat conservative 10.4%

Conservative 4%

DONOR SIZE

Micro (\$100 USD or less) 30.7%

Small (\$101-\$1,000 USD) 43%

Mid-size (\$1,001-\$10,000 USD) 22.6%

Major (\$10,000 USD or more) 3.7%











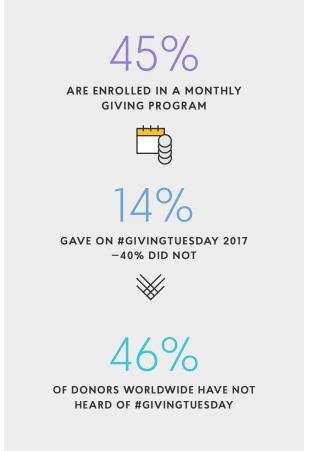




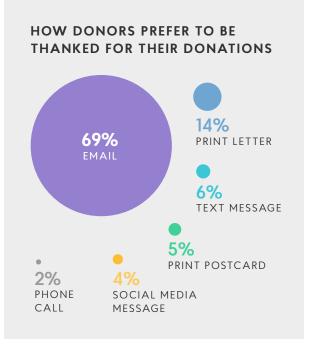










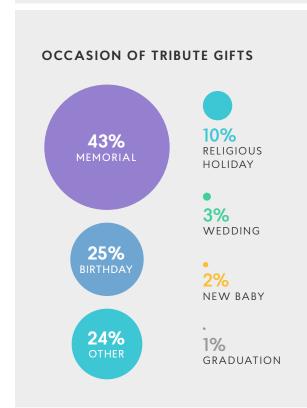


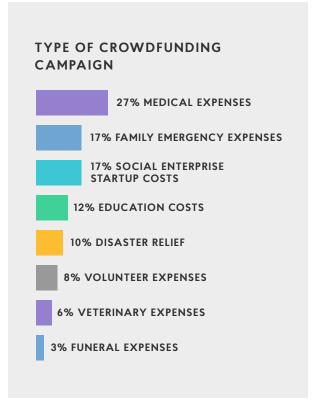


OF DONORS WORLDWIDE GIVE TRIBUTE
GIFTS TO FAMILY & FRIENDS



HAVE DONATED TO CROWDFUNDING CAMPAIGNS THAT BENEFIT INDIVIDUALS





14%

OF DONORS WORLDWIDE HAVE CREATED AN ONLINE PEER-TO-PEER FUNDRAISING CAMPAIGN



16%

OF CROWDFUNDERS DONATE LESS
MONEY TO NGOs, NPOs & CHARITIES
DUE TO THEIR FINANCIAL SUPPORT OF
CROWDFUNDING CAMPAIGNS



OF DONORS WORLDWIDE GIVE TO NGOs, NPOs & CHARITIES LOCATED OUTSIDE OF THEIR COUNTRY OF RESIDENCE

41%

GIVE IN RESPONSE TO NATURAL DISASTERS





LIFESTYLE CHOICES OF DONORS WORLDWIDE

- 67% VOLUNTEER LOCALLY
- 9% VOLUNTEER INTERNATIONALLY
- 56% ATTEND FUNDRAISING EVENTS
- 27% ATTEND MARCHES & PROTESTS
- 91% VOTE REGULARLY
- 72% SIGN ONLINE PETITIONS
- HAVE CHARITABLE GIVING IN THEIR LAST WILL & TESTAMENT

- 92% RECYCLE
- 13% ARE VEGETARIANS
- BUY HUMANELY-RAISED MEAT & DAIRY PRODUCTS
- 39% DONATE FOOD TO FOOD BANKS
- DONATE TOYS TO LOW-INCOME FAMILIES DURING THE HOLIDAYS
- HAVE ADOPTED A PET FROM AN ANIMAL SHELTER

COMMUNICATION TOOL THAT MOST INSPIRES GIVING

29% SOCIAL MEDIA 3% RADIO AD

27% EMAIL

☐ 1% MESSAGING APP

12% PRINT

Company of the second of the s

\$2 3% PHONE CALL

SOCIAL MEDIA THAT MOST INSPIRES GIVING

f 56% FACEBOOK

G+ 1% GOOGLE+

O 20% INSTAGRAM

0.3% PINTEREST

¥ 13% TWITTER

ॐ 0.3% REDDIT

■ 6% YOUTUBE

t 0.2% TUMBLR

1 4% LINKEDIN

© 2% WHATSAPP



OF DONORS SAY IT IS IMPORTANT THAT NGOs, NPOs & CHARITIES MAKE A CONCERTED EFFORT TO PROTECT THEIR CONTACT & FINANCIAL INFORMATION FROM DATA BREACHES

68%

OF DONORS WORLDWIDE MOST TRUST WEBSITES & EMAIL ADDRESSES THAT USE THE .ORG DOMAIN EXTENSION

COMPARED TO OTHER DOMAIN **EXTENSIONS**

13% COUNTRY CODES*

9% .COM

6% .NGO/.ONG

4% .EDU

*.AU, .CA, .DE, .UK, ETC.

18%

OF DONORS WORLDWIDE HAVE GIVEN THROUGH FACEBOOK FUNDRAISING TOOLS



OF THOSE,

SAY THEY ARE LIKELY TO GIVE THROUGH **FACEBOOK FUNDRAISING TOOLS IN THE FUTURE**

GLOBAL TRENDS IN GIVING BY GENDER

FEMALE DONORS WORLDWIDE

MALE DONORS WORLDWIDE

PREFER TO GIVE ☐ Online (credit/debit card) 54% ☐ Direct Mail/Post 11% ☐ Bank/Wire Transfer 11% ☐ Cash 10%

PREFER TO GIVE	
☐ Online (credit/debit card)	52%
Cash	12%
	10%
☑ Direct Mail/Post	10%

MOST INSPIRED TO GIVE BY ✓ Social Media 32% ✓ Email 26% Website 17% Direct Mail/Post 11%

MOST INSPIRED TO GIVE BY	
₹ Email	30%
Social Media	24%
™ Website	19%
☑ Direct Mail/Post	13%

45%	of female donors are enrolled in a monthly giving program
35%	give tribute gifts
42%	donate to crowdfunding campaigns
15%	gave on #GivingTuesday 2017
14%	create peer-to-peer fundraising campaigns
19%	give through Facebook Fundraising Tools
67%	volunteer locally, 8% internationally
59%	attend fundraising events
92%	regularly vote, 28% attend marches and protests, 74% sign online petitions

46%	of male donors are enrolled in a monthly giving program
21%	give tribute gifts
39%	donate to crowdfunding campaigns
12%	gave on #GivingTuesday 2017
13%	create peer-to-peer fundraising campaigns
14%	give through Facebook Fundraising Tools
66%	volunteer locally, 10% internationally
50%	attend fundraising events
91%	regularly vote, 24% attend marches and protests, 69% sign online petitions

GLOBAL TRENDS IN GIVING BY GENERATION

MILLENNIAL DONORS WORLDWIDE

GEN X DONORS WORLDWIDE

BABY BOOMER DONORS WORLDWIDE

PREFER TO GIVE Online (credit/debit card) 55% Cash 14% Bank/Wire Transfer 11% PayPal 9% MOST INSPIRED TO GIVE BY

PREFER TO GIVE	
Online (credit/debit card	l) 55%
↑ Bank/Wire Transfer	12%
Cash	10%
PayPal	10%

PREFER TO GIVE	
Online (credit/debit car	d)54%
Direct Mail/Post	19%
	10%
PayPal	8%

MOST INSPIRED TO GIVE BY	
Social Media	39%
₹ Email	23%
Website	20%
☑ Direct Mail/Post	6%

MOST INSPIRED TO	GIVE BY
Social Media	33%
Email	26%
Website	19%
Direct Mail/Post	9%

MOST INSPIRED TO GIVE BY	
₹ Email	33%
Social Media	19%
☑ Direct Mail/Post	18%
Website	16%

40%	of Millennial donors are enrolled in a monthly giving program
26%	give tribute gifts
46%	donate to crowdfunding campaign
15%	gave on #GivingTuesday 2017
16%	give through Facebook Fundraising Tools
64%	volunteer locally, 9% internationally
55%	attend fundraising events
87%	regularly vote, 32% attend marche and protests, 73% sign online

49%	of Gen X donors are enrolled in a monthly giving program
31%	give tribute gifts
45%	donate to crowdfunding campaigns
14%	gave on #GivingTuesday 2017
19%	give through Facebook Fundraising Tools
64%	volunteer locally, 8% internationally
56%	attend fundraising events
91%	regularly vote, 26% attend marches and protests, 72% sign online petitions

49%	of Baby Boomer donors are enrolled in a monthly giving program
41%	give tribute gifts
35%	donate to crowdfunding campaigns
15%	gave on #GivingTuesday 2017
21%	give through Facebook Fundraising Tools
71%	volunteer locally, 9% internationally
58%	attend fundraising events
96%	regularly vote, 24% attend marches and protests, 71% sign online petitions

ABOUT THE DONORS

1,868 Millennial donors whose top 5 causes are children and youth (16%), animals and wildlife (13%), health and wellness (9%), hunger and homelessness (8%), and education (7%). **1,741 Gen X donors whose top 5 causes are** children and youth (17%), animals and wildlife (11%), health and wellness (10%), human and social services (8%), and hunger and homelessness (7%). **1,708 Baby Boomer donors whose top 5 causes are** health and wellness (13%), children and youth (12%), human and social services (10%), animals and wildlife (9%), and faith and spirituality (9%).

GLOBAL TRENDS IN GIVING BY IDEOLOGY

LIBERAL DONORS WORLDWIDE

MODERATE DONORS WORLDWIDE

CONSERVATIVE DONORS WORLDWIDE

PREFER TO GIVE	
Online (credit/debit care	d) 56%
☑ Direct Mail/Post	11%
↑ Bank/Wire Transfer	10%
P PayPal	10%
MOST INSPIRED TO GIVE BY	
MOST MASFIRED TO GI	VLDI
Social Media	31%

PREFER TO GIVE		
Online (credit/debit card	ਰ) 53%	
Cash	13%	
↑ Bank/Wire Transfer	12%	
PayPal	8%	

PREFER TO GIVE		
Online (credit/debit car	d) 53%	
Direct Mail/Post	15%	
Cash	11%	
	10%	

MOST INSPIRED TO GIVE BY	
Social Media	31%
₹ Email	29%
Website	17%
☑ Direct Mail/Post	11%

MOST INSPIRED TO GIVE BY	
Social Media	30%
✓ Email	24%
Website	19%
Direct Mail/Post	11%

MOST INSPIRED TO GIVE BY		
₹ Email	28%	
Social Media	24%	
Website	17%	
☑ Direct Mail/Post	16%	

48%	of liberal donors are enrolled in a monthly giving program
36%	give tribute gifts
45%	donate to crowdfunding campaigns
18%	gave on #GivingTuesday 2017
20%	give through Facebook Fundraising Tools
68%	volunteer locally, 9% internationally
59%	attend fundraising events
93%	regularly vote, 37% attend marches and protests, 79% sign online

41%	of moderate donors are enrolled in a monthly giving program
30%	give tribute gifts
38%	donate to crowdfunding campaigns
10%	gave on #GivingTuesday 2017
16%	give through Facebook Fundraising Tools
64%	volunteer locally, 8% internationally
52%	attend fundraising events
90%	regularly vote, 16% attend marches and protests, 67% sign online petitions

50%	of conservative donors are enrolled in a monthly giving program
34%	give tribute gifts
35%	donate to crowdfunding campaigns
15%	gave on #GivingTuesday 2017
16%	give through Facebook Fundraising Tools
71%	volunteer locally, 10% internationally
58%	attend fundraising events
92%	regularly vote, 12% attend marches and protests, 62% sign online petitions

ABOUT THE DONORS

petitions

2,501 liberal donors whose top 5 causes are children and youth (13%), animals and wildlife (11%), health and wellness (10%), human and social services (8%), and international development (8%). **1,556 moderate donors whose top 5 causes are** children and youth (17%), health and wellness (13%), animals and wildlife (11%), human and social services (8%), and hunger and homelessness (8%). **684 conservative donors whose top 5 causes are** faith and spirituality (19%), children and youth (15%), human and social services (10%), hunger and homelessness (10%), and animals and wildlife (9%).

GLOBAL TRENDS IN GIVING BY RELIGION

BUDDHIST DONORS WORLDWIDE

PREFER TO GIVE Online (credit/debit card) 69% Bank/Wire Transfer 12%

Cash 10%PayPal 9%

MOST INSPIRED TO GIVE BY	
₹ Email	30%
Social Media	25%
Website	24%
□ TV Δd	8%

CHRISTIAN DONORS WORLDWIDE

PREFER TO GIVE		
Online (credit/debit car	d) 52%	
☑ Direct Mail/Post	13%	
Cash	12%	
	11%	

MOST INSPIRED TO GIVE BY

Social Media	29%
Email	27%
Website	16%
Direct Mail/Post	8%

HINDU DONORS WORLDWIDE

PREFER TO GIVE	
Online (credit/debit car	d)45%
Cash	28%
↑ Bank/Wire Transfer	12%
Direct Mail/Post	7%

GIVE BY
33%
27%
17%
6%

39%	of Buddhist donors are enrolled in monthly giving program
24%	give tribute gifts
34%	donate to crowdfunding campaign
8%	gave on #GivingTuesday 2017
15%	give through Facebook Fundraising Tools
51%	volunteer locally, 9% internationally
29%	attend fundraising events

attend fundraising events
regularly vote, 10% attend marches and protests, 43% sign online petitions

45%	of Christian donors are enrolled in a monthly giving program
33%	give tribute gifts
37%	donate to crowdfunding campaigns
14%	gave on #GivingTuesday 2017
20%	give through Facebook Fundraising Tools
70%	volunteer locally, 8% internationally
62%	attend fundraising events
94%	regularly vote, 21% attend marches and protests, 70% sign online petitions

36%	of Hindu donors are enrolled in a monthly giving program
36%	give tribute gifts
38%	donate to crowdfunding campaigns
13%	gave on #GivingTuesday 2017
16%	give through Facebook Fundraising Tools
73%	volunteer locally, 19% internationally
36%	attend fundraising events
400/	regularly vote, 32% attend marche

and protests, **54%** sign online petitions

ABOUT THE DONORS

72%

210 Buddhist donors whose top 5 causes are children and youth (21%), health and wellness (17%), animals and wildlife (12%), disability rights (10%), and human and social services (10%). 2,744 Christian donors whose top 5 causes are children and youth (17%), faith and spirituality (11%), health and wellness (11%), animals and wildlife (10%), and human and social services (8%). 122 Hindu donors whose top 5 causes are children and youth (16%), health and wellness (12%), animals and wildlife (10%), education (10%), and women and girls (10%).

GLOBAL TRENDS IN GIVING BY RELIGION

JEWISH DONORS WORLDWIDE

m Bank/Wire Transfer

PREFER TO GIVE Online (credit/debit card) 53% PayPal 17% Direct Mail/Post 15%

7%

MOST INSPIRED TO	GIVE BY
🜠 Email	33%
Social Media	22%
Website	15%
Direct Mail/Post	14%

MUSLIM DONORS WORLDWIDE

PREFER TO GIVE	
Online (credit/debit care	d) 35%
Cash	28%
Mobile App/Wallet	11%
↑ Bank/Wire Transfer	10%

MOST INSPIRED TO	GIVE BY
Social Media	36%
Email	24%
Website	12%
Phone Call	8%

NON-RELIGIOUS DONORS WORLDWIDE

PREFER TO GIVE	
Online (credit/debit car	d) 59%
P PayPal	11%
	10%
Direct Mail/Post	8%

MOST INSPIRED TO G	SIVE BY
Social Media	32%
₹ Email	27%
Website	20%
☑ Direct Mail/Post	10%

50%	of Jewish donors are enrolled in a monthly giving program
47%	give tribute gifts
55%	donate to crowdfunding campaigns
14%	gave on #GivingTuesday 2017
11%	give through Facebook Fundraising Tools
71%	volunteer locally, 8% internationally
50%	attend fundraising events
96%	regularly vote, 27% attend marches and protests, 76% sign online petitions

45%	of Muslim donors are enrolled in a monthly giving program
37%	give tribute gifts
52%	donate to crowdfunding campaigns
14%	gave on #GivingTuesday 2017
11%	give through Facebook Fundraising Tools
70%	volunteer locally, 24% internationally
52%	attend fundraising events
78%	regularly vote, 34% attend marches and protests, 69% sign online petitions

48%	of non-religious donors are enrolled in a monthly giving program
30%	give tribute gifts
43%	donate to crowdfunding campaigns
16%	gave on #GivingTuesday 2017
17%	give through Facebook Fundraising Tools
61%	volunteer locally, 7% internationally
54%	attend fundraising events
92%	regularly vote, 36% attend marches and protests, 78% sign online petitions

ABOUT THE DONORS

493 Jewish donors whose top 5 causes are children and youth (19%), hunger and homelessness (12%), health and wellness (11%), human and social services (11%), and faith and spirituality (8%). **246** Muslim donors whose top 5 causes are children and youth (18%), hunger and homelessness (13%), community development (9%), women and girls (9%), and education (8%). **1,624** non-religious donors whose top 5 causes are animals and wildlife (13%), children and youth (11%), health and wellness (10%), human and civil rights (8%), and international development (8%).

GLOBAL TRENDS IN GIVING BY DONOR SIZE

MICRO-DONORS WORLDWIDE

\$100 USD OR LESS

PREFER TO GIVE

PREFER TO GIVE	
☐ Online (credit/debit card)	49%
Cash	18%
	11%
P PayPal	9%

MOST INSPIRED TO GIVE BY

🔇 Social Media	40%
≢ Email	18%
₩ Website	18%
TV Ads	7%

of micro-donors are enrolled in a monthly giving program

22% give tribute gifts

41% donate to crowdfunding campaigns

9% gave on #GivingTuesday 2017

14% give through Facebook Fundraising Tools

56% volunteer locally, 8% internationally

48% attend fundraising events

regularly vote, **30%** attend marches and protests, **75%** sign online petitions

SMALL DONORS WORLDWIDE

\$101-\$1,000 USD

PREFER TO GIVE

PREFER TO GIVE	
☐ Online (credit/debit card)	57%
	10%
☑ Direct Mail/Post	10%
PayPal	9%

MOST INSPIRED TO GIVE BY

Social Media	29%
₹ Email	28%
■ Website	19%
☑ Direct Mail/Post	11%

of small donors are enrolled in a monthly giving program

31% give tribute gifts

42% donate to crowdfunding campaigns

15% gave on #GivingTuesday 2017

18% give through Facebook Fundraising Tools

67% volunteer locally, 7% internationally

57% attend fundraising events

92% regularly vote, 27% attend marches and protests, 73% sign online petitions

ABOUT THE DONORS

GLOBAL TRENDS IN GIVING BY DONOR SIZE

MID-SIZE DONORS WORLDWIDE

\$1,001-\$10,000 USD

DDCCCD TO CIVE

PREFER TO GIVE		
☐ Online (credit/debit card)	55%	
☑ Direct Mail/Post	19%	
	9%	
P PayPal	8%	

MOST INSPIRED TO GIVE BY

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)

of mid-size donors are enrolled in a monthly giving program

49% give tribute gifts

40% donate to crowdfunding campaigns

19% gave on #GivingTuesday 2017

24% give through Facebook Fundraising Tools

77% volunteer locally, 10% internationally

63% attend fundraising events

95% regularly vote, 23% attend marches and protests, 67% sign online petitions

MAJOR DONORS WORLDWIDE

\$10,000 USD OR MORE

PRFFFR TO GIVE

PREFER TO GIVE	
☐ Online (credit/debit card)	45%
■ Direct Mail/Post	25%
	16%
PayPal	6%

MOST INSPIRED TO GIVE BY

煮 Email	33%
☑ Direct Mail/Post	22%
™ Website	17%
Social Media	13%

of major donors are enrolled in a monthly giving program

57% give tribute gifts

37% donate to crowdfunding campaigns

22% gave on #GivingTuesday 2017

33% give through Facebook Fundraising Tools

81% volunteer locally, 19% internationally

69% attend fundraising events

95% regularly vote, 19% attend marches and protests, 62% sign online petitions

ABOUT THE DONORS

Giving Trends in Africa

32% of donors in Africa prefer to give cash, **25%** online (credit/debit card), **15%** through a mobile app/wallet, **14%** by bank/wire transfer, and **7%** via text message.

27% are enrolled in a monthly giving program.

61% prefer to be thanked for their donations by email, **17%** via text message, **8%** by print letter, **7%** by phone call, and **6%** by social media message.

9% donated on #GivingTuesday 2017, **28%** did not. **62%** have never heard of #GivingTuesday. Of those who gave on #GivingTuesday 2017, **62%** gave to one organization, **35%** to two or three, and **3%** gave to four or more.

38% of donors in Africa give tribute gifts. The top five occasions are birthdays (**23%**), memorials (**17%**), weddings (**12%**), a new baby (**9%**), and religious holidays (**7%**).

50% donate to crowdfunding campaigns that benefit individuals. The top five causes are medical expenses (**39%**), education costs (**14%**), volunteer expenses (**13%**), start-up costs for a social enterprise (**10%**), and disaster relief (**9%**). Of those that give to crowdfunding campaigns, **28%** say that they give less to organizations due to their financial support of crowdfunding campaigns.

45% are more likely to donate if they are offered a free gift in exchange for their donation.

18% create online peer-to-peer fundraising campaigns to benefit organizations.

20% give to organizations located outside of their country of residence.

40% donate in response to natural disasters.

14% have charitable giving in their last will and testament.

60% of donors in Africa are more likely to trust organizations that use the .org domain extension for website and email communications.

63% say they are most likely to give repeatedly to an organization if they receive regular communication about the work the organization is doing and the impact that their donation is making.

40% are most inspired to give by social media, email (20%), and TV ads (9%). Of those inspired by social media, Facebook (51%) has the largest impact, then Instagram (23%) and Twitter (12%). Messaging apps (3%), text messages (4%), and print (4%) are the least inspiring.

10% have donated directly to an organization using Facebook Fundraising Tools. Of those, **100%** said they are likely to donate through Facebook again.

87% do not want organizations to share their contact information with other organizations. **95%** want organizations to make a concerted effort to protect their contact and financial information from data breaches.

73% of donors in Africa volunteer. 68% attend fundraising events. 30% attend marches or protests. 83% regularly vote. 72% sign online petitions.



ABOUT THE DONORS

352 donors whose top 5 causes are children and youth (22%), hunger and homelessness (11%), animals and wildlife (10%), education and literacy (9%), and community development (8%). **Top 5 countries:** South Africa (36%), Kenya (29%), Nigeria (20%), Tanzania (5%), and Uganda (3%). 63% are female, 37% male. 58% are Millennials, 26% Gen Xers, and 10% are Baby Boomers. 70% are Christian, 13% non-religious, and 12% are Muslim. 61% are micro-donors, 32% small, 6% mid-size, and 1% are major donors.

Giving Trends in Asia

51% of donors in Asia prefer to give online (credit/debit card), **13%** via PayPal, **12%** in cash, **10%** through direct mail/post, and **9%** by bank/wire transfer.

41% are enrolled in a monthly giving program.

71% prefer to be thanked for their donations by email, **11%** by print letter, **6%** via text message, **5%** by phone call, and **6%** by print postcard.

10% donated on #GivingTuesday 2017, 27% did not. 63% have never heard of #GivingTuesday. Of those who gave on #GivingTuesday 2017, 51% gave to one organization, 34% to two or three, 13% gave to four to six, and 2% gave to seven or more.

28% of donors in Asia give tribute gifts. The top five occasions are memorials (**31%**), birthdays (**25%**), religious holidays (**12%**), weddings (**4%**), and a new baby (**2%**).

44% donate to crowdfunding campaigns that benefit individuals. The top five causes are medical expenses (**29%**), family emergency expenses (**18%**), start-up costs for a social enterprise (**18%**), disaster relief (**11%**), and education costs (**11%**). Of those that give to crowdfunding campaigns, **22%** say that they give less to organizations due to their financial support of crowdfunding campaigns.

25% are more likely to donate if they are offered a free gift in exchange for their donation.

10% create online peer-to-peer fundraising campaigns to benefit organizations.

44% give to organizations located outside of their country of residence.

34% donate in response to natural disasters.

15% have charitable giving in their last will and testament.

65% of donors in Asia are more likely to trust organizations that use the .org domain extension for website and email communications.

69% say they are most likely to give repeatedly to an organization if they receive regular communication about the work the organization is doing and the impact that their donation is making.

29% are most inspired to give by email, social media (26%), and by an organization's website (21%). Of those inspired by social media, Facebook (63%) has the largest impact, then Instagram (13%) and YouTube (9%). Messaging apps (1%), radio ads (2%), and text messages (2%) are the least inspiring.

9% have donated directly to an organization using Facebook Fundraising Tools. Of those, **90%** said they are likely to donate through Facebook again.

81% do not want organizations to share their contact information with other organizations. **90%** want organizations to make a concerted effort to protect their contact and financial information from data breaches.

60% of donors in Asia volunteer. **32%** attend fundraising events. **18%** attend marches or protests. **80%** regularly vote. **61%** sign online petitions.



ABOUT THE DONORS

1,145 donors whose top 5 causes are children and youth (18%), health and wellness (12%), human and social services (11%), hunger and homelessness (9%), and animals and wildlife (8%). Top 5 countries: Singapore (37%), Israel (35%), India (11%), Bangladesh (6%), and Pakistan (5%). 51% are female, 49% male. 35% are Gen Xers, 34% Millennials, and 20% are Baby Boomers. 30% are Jewish, 16% Muslim, and 14% are Buddhist. 42% are small donors, 31% micro, 21% mid-size, and 6% are major donors.

Giving Trends in Australia & Oceania

59% of donors in Australia & Oceania prefer to give online (credit/debit card), **13%** in cash, **9%** by direct mail/post, **8%** by bank/wire transfer, and **8%** via PayPal.

51% are enrolled in a monthly giving program.

74% prefer to be thanked for their donations by email, **10%** by print letter, **7%** via text message, **4%** by print postcard, and **4%** by social media message.

1% donated on #GivingTuesday 2017, 49% did not. 50% have never heard of #GivingTuesday. Of those who gave on #GivingTuesday 2017, 100% gave to one organization.

37% of donors in Australia & Oceania give tribute gifts. The top five occasions are memorials (**34%**), religious holidays (**21%**), birthdays (**9%**), weddings (**4%**), and a new baby (**2%**).

42% donate to crowdfunding campaigns that benefit individuals. The top five causes are medical expenses (**24%**), start-up costs for a social enterprise (**24%**), family emergency expenses (**16%**), volunteer expenses (**16%**), and disaster relief (**7%**). Of those that give to crowdfunding campaigns, **10%** say that they give less to organizations due to their financial support of crowdfunding campaigns.

14% are more likely to donate if they are offered a free gift in exchange for their donation.

21% create online peer-to-peer fundraising campaigns to benefit organizations.

39% give to organizations located outside of their country of residence.

31% donate in response to natural disasters.

13% have charitable giving in their last will and testament.

65% of donors in Australia ϑ Oceania are more likely to trust organizations that use the .org domain extension for website and email communications.

54% say they are most likely to give repeatedly to an organization if they receive regular communication about the work the organization is doing and the impact that their donation is making.

31% are most inspired to give by social media, email (**30%**), and by an organization's website (17%). Of those inspired by social media, Facebook (54%) has the largest impact, then Instagram (**21%**) and LinkedIn (10%). Messaging apps (**0.2%**), text messages (**1%**), and radio ads (**2%**) are the least inspiring.

7% have donated directly to an organization using Facebook Fundraising Tools. Of those, **100%** said they are likely to donate through Facebook again.

85% do not want organizations to share their contact information with other organizations. **95%** want organizations to make a concerted effort to protect their contact and financial information from data breaches.

79% of donors in Australia & Oceania volunteer. **75%** attend fundraising events. **15%** attend marches or protests. **92%** regularly vote. **79%** sign online petitions.



ABOUT THE DONORS

161 donors whose top 5 causes are children and youth (15%), international development (12%), animals and wildlife (10%), health and wellness (9%), and hunger and homelessness (9%). **Top 4 countries:** Australia (64%), New Zealand (33%), American Samoa (2%), and Fiji (1%). 76% are female, 24% male. 37% are Millennials, 32% Gen Xers, and 27% are Baby Boomers. 48% are non-religious, 37% Christian, and 4% are Jewish. 60% are small donors, 22% micro, 15% mid-size, and 3% are major donors.

Giving Trends in Europe

46% of donors in Europe prefer to give online (credit/debit card), **20%** by bank/wire transfer, **11%** via PayPal, **10%** in cash, and **5%** by direct mail/post.

52% are enrolled in a monthly giving program.

68% prefer to be thanked for their donations by email, **10%** by print letter, **8%** via text message, **6%** by social media message, and **5%** by print postcard.

10% donated on #GivingTuesday 2017, 48% did not. 42% have never heard of #GivingTuesday. Of those who gave on #GivingTuesday 2017, 64% gave to one organization, 32% to two or three, and 4% gave to four or more.

28% of donors in Europe give tribute gifts. The top five occasions are birthdays (**30%**), memorials (**22%**), religious holidays (**13%**), a new baby (**4%**), and weddings (**12%**).

47% donate to crowdfunding campaigns that benefit individuals. The top five causes are start-up costs for a social enterprise (39%), medical expenses (16%), volunteer expenses (15%), education costs (11%), and disaster relief (10%). Of those that give to crowdfunding campaigns, 16% say that they give less to organizations due to their financial support of crowdfunding campaigns.

21% are more likely to donate if they are offered a free gift in exchange for their donation.

20% create online peer-to-peer fundraising campaigns to benefit organizations.

44% give to organizations located outside of their country of residence.

37% donate in response to natural disasters.

10% have charitable giving in their last will and testament.

64% of donors in Europe are more likely to trust organizations that use the .org domain extension for website and email communications.

58% say they are most likely to give repeatedly to an organization if they receive regular communication about the work the organization is doing and the impact that their donation is making.

32% are most inspired to give by social media, email (**25%**), and by an organization's website (**20%**). Of those inspired by social media, Facebook (**53%**) has the largest impact, then Twitter (**21%**) and Instagram (**16%**). Messaging apps (**1%**), text messages (**1%**), and phone calls (**2%**) are the least inspiring.

16% have donated directly to an organization using Facebook Fundraising Tools. Of those, **94%** said they are likely to donate through Facebook again.

82% do not want organizations to share their contact information with other organizations. **91%** want organizations to make a concerted effort to protect their contact and financial information from data breaches.

61% of donors in Europe volunteer. 57% attend fundraising events. 42% attend marches or protests.92% regularly vote. 84% sign online petitions.



ABOUT THE DONORS

579 donors whose top 5 causes are children and youth (15%), international development (12%), animals and wildlife (9%), health and wellness (9%), and human and civil rights (9%). **Top 5 countries:** United Kingdom (28%), Spain (23%), France (9%), Germany (6%), and Ireland (5%). 61% are female, 39% male. 39% are Gen Xers, 34% Millennials, and 24% are Baby Boomers. 47% are non-religious, 41% Christian, and 3% are Jewish. 51% are small donors, 34% micro, 12% mid-size, and 3% are major donors.

Giving Trends in North America

60% of donors in North America prefer to give online (credit/debit card), **17%** by direct mail/post, **8%** via PayPal, **6%** in cash, and **5%** by bank/wire transfer.

46% are enrolled in a monthly giving program.

68% prefer to be thanked for their donations by email, **20%** by print letter, **5%** by print postcard, **3%** by social media message, and **3%** via text message.

22% donated on #GivingTuesday 2017, **52%** did not. **26%** have never heard of #GivingTuesday. Of those who gave on #GivingTuesday 2017, **56%** gave to one organization, **36%** to two or three, **5%** gave to four to six, **2%** to seven to nine, and **1%** to ten or more.

43% of donors in North America give tribute gifts. The top five occasions are memorials (**56%**), birthdays (**10%**), religious holidays (**10%**), weddings (**2%**), and a new baby (**1%**).

36% donate to crowdfunding campaigns that benefit individuals. The top five causes are medical expenses (**25%**), family emergency expenses (**23%**), start-up costs for a social enterprise (**14%**), disaster relief (**13%**), and education costs (**10%**). Of those that give to crowdfunding campaigns, **10%** say that they give less to organizations due to their financial support of crowdfunding campaigns.

15% are more likely to donate if they are offered a free gift in exchange for their donation.

16% create online peer-to-peer fundraising campaigns to benefit organizations.

31% give to organizations located outside of their country of residence.

50% donate in response to natural disasters.

20% have charitable giving in their last will and testament.

73% of donors in North America are more likely to trust organizations that use the .org domain extension for website and email communications.

56% say they are most likely to give repeatedly to an organization if they receive regular communication about the work the organization is doing and the impact that their donation is making.

31% are most inspired to give by email, social media (25%), and by an organization's website (17%). Of those inspired by social media, Facebook (51%) has the largest impact, then Instagram (15%) and Twitter (15%). Messaging apps (0.4%), text messages (1%), and phone calls (2%) are the least inspiring.

28% have donated directly to an organization using Facebook Fundraising Tools. Of those, **87%** said they are likely to donate through Facebook again.

83% do not want organizations to share their contact information with other organizations. **93%** want organizations to make a concerted effort to protect their contact and financial information from data breaches.

76% of donors in North America volunteer. **66%** attend fundraising events. **25%** attend marches or protests. **95%** regularly vote. **69%** sign online petitions.



ABOUT THE DONORS

2,605 donors whose top 5 causes are health and wellness (12%), children and youth (11%), animals and wildlife (9%), faith and spirituality (9%), and human and social services (8%). **Top 3 countries:** Canada (53%), United States (40%), and Mexico (6%). 70% are female, 30% male. 41% are Baby Boomers, 25% Gen Xers, and 23% are Millennials. 55% are Christian, 33% non-religious, and 4% are Jewish. 45% are small donors, 35% mid-size, 15% micro, and 5% are major donors.

Giving Trends in South America

46% of donors in South America prefer to give online (credit/debit card), **20%** by bank/wire transfer, **11%** via PayPal, **10%** in cash, and **5%** by direct mail/post.

50% are enrolled in a monthly giving program.

72% prefer to be thanked for their donations by email, **8%** via text message, **7%** by print letter, **6%** by social media message, and **5%** by a print postcard.

4% donated on #GivingTuesday 2017, **21%** did not. **75%** have never heard of #GivingTuesday. Of those who gave on #GivingTuesday 2017, **56%** gave to one organization, **34%** to two or three, **5%** to four to six, **3%** to seven to nine, and **2%** gave to ten or more.

13% of donors in South America give tribute gifts. The top five occasions are birthdays (**39%**), religious holidays (**9%**), weddings (**7%**), memorials (**6%**), and a new baby (**5%**).

45% donate to crowdfunding campaigns that benefit individuals. The top five causes are medical expenses (31%), education costs (18%), veterinary expenses (15%), start-up costs for a social enterprise (12%), and family emergency expenses (11%). Of those that give to crowdfunding campaigns, 17% say that they give less to organizations due to their financial support of crowdfunding campaigns.

20% are more likely to donate if they are offered a free gift in exchange for their donation.

6% create online peer-to-peer fundraising campaigns to benefit organizations.

16% give to organizations located outside of their country of residence.

27% donate in response to natural disasters.

6% have charitable giving in their last will and testament.

63% of donors in South America are more likely to trust organizations that use the .org domain extension for website and email communications.

60% say they are most likely to give repeatedly to an organization if they receive regular communication about the work the organization is doing and the impact that their donation is making.

41% are most inspired to give by social media, an organization's website (**19%**), and email (**18%**). Of those inspired by social media, Facebook (**50%**) has the largest impact, then Instagram (**30%**) and YouTube (**8%**). Radio ads (**2%**), text messages (**2%**), and phone calls (**5%**) are the least inspiring.

10% have donated directly to an organization using Facebook Fundraising Tools. Of those, **85%** said they are likely to donate through Facebook again.

80% do not want organizations to share their contact information with other organizations. **93%** want organizations to make a concerted effort to protect their contact and financial information from data breaches.

76% of donors in North America volunteer. **66%** attend fundraising events. **25%** attend marches or protests. **95%** regularly vote. **69%** sign online petitions.



ABOUT THE DONORS

1,033 donors whose top 5 causes are children and youth (19%), animals and wildlife (17%), human and social services (9%), education and literacy (7%), and hunger and homelessness (7%). **Top 3 countries:** Brazil (70%), Argentina (23%), and Chile (4%). 71% are female, 29% male. 43% are Millennials, 34% Gen Xers, and 19% are Baby Boomers. 63% are Christian, 22% non-religious, and 1% are Jewish. 59% are micro-donors, 35% small, 5% mid-size, and 1% are major donors.

2018 GLOBAL TRENDS IN GIVING REPORT

25 Key Findings

Six thousand fifty-seven donors completed the 2018 Global Trends in Giving Survey and based on their responses, the donor community worldwide is made up of primarily women (65%) who have a liberal ideology (53%), characterize themselves as religious (72%), and give between (\$101-\$1,000 USD) annually (43%). These donors are most likely to support the causes of children and youth (15%), health and wellness (11%), and animals and wildlife (11%).

- **54%** of donors worldwide prefer to give online with a credit or debit card and **9%** through PayPal.

 Donors are much less likely to give through mobile apps/wallets (**4%**) and through text message (**1%**).

 Increased access to online and mobile giving technology in Africa, Asia, and South America will likely grow these numbers significantly in coming years.
- 29% of donors worldwide say that social media is the tool that most inspires them to give, however, email is a close second at 27%. In third place is an organization's website at 18%. Together, digital communications inspire 74% of donors to give. Organizations must invest in technology to stay relevant.
- Of those donors inspired by social media, **56%** say that Facebook inspires them the most. **20%** say Instagram, and **13%** say Twitter. **18%** of donors worldwide have donated to a charitable organization directly through Facebook. Of those, **88%** say they are likely to give again through Facebook. Of all social media worldwide, Facebook dominates and its new fundraising tools will likely transform global giving.
- Traditional TV and radio only inspire **9%** of donors to give, but that number could increase if internet-based TV and radios apps, such as Netflix and Pandora, tailored their programming and advertising services to cater to organizations. Smart-home voice assistants, such as the Amazon Echo and Google Home, could also provide new ways of giving.
- Messaging apps have very little impact on donors. Only **1%** of donors worldwide say that they are inspired to give by messaging apps. Of those, **59%** named WhatsApp as the most inspirational. **30%** said Facebook Messenger and **5%** said Snapchat. If Facebook extended their fundraising tools to WhatsApp (owned by Facebook) and Facebook Messenger, messaging apps would likely become much more powerful in their ability to raise money for charitable organizations.
- Crowdfunding campaigns that benefit individuals are growing in popularity worldwide. **41%** of donors to charitable organizations also donate to online crowdfunding campaigns that benefit individuals. Worrisome to some organizations, but not surprising, **16%** of these donors say that they give less money to organizations due to their crowdfunding.wn peer-to-peer fundraising campaign to benefit their favorite NPO or NGO.

- 33% of donors worldwide give tribute gifts and the top three occasions are memorials (43%), birthdays (25%), and religious holidays (10%). That said, very few organizations actively promote tribute giving and doing so would likely a result a steady revenue stream. Baby Boomers are most likely to give tribute gifts at 41%. 31% of Gen Xers give tribute gifts as do 26% of Millennials.ly to inspire giving while peace and non-violence is the least likely to inspire giving.
- Generational differences are lessening due to technological advances. Millennials, Gen Xers, and Baby Boomers all prefer to give online and digital communications significantly influence their giving. Baby Boomers are the generation most likely to give as a result of direct mail/post (18%), but overall, all generations are becoming more homogeneous and tech-based in their giving habits.
- Religious donors are more likely to give to charitable organizations that provide basic needs and support the causes of children and youth, health and wellness, and hunger and homelessness. Non-religious donors are more likely to give to the causes of animals and wildlife, human and civil rights, and international development and relief. Older and mid-size major donors are the most likely to be religious while younger micro and small donors are the most likely to be non-religious.
- Donors of all sizes prefer to give online, however, micro-donors are the most likely to give cash while major donors are the most likely to give through direct mail/post. That said, no matter how they give, the vast majority of donors (69%) prefer to be thanked for their donations via email.
- Donors are very involved with their favorite causes and charitable organizations offline. 67% volunteer locally, 9% volunteer internationally, and 56% attend fundraising events. Individuals that give money are also willing to give their time. Donors are also highly engaged in civic life. 91% vote regularly, 72% sign online petitions, and 27% attend marches and protests.
- **31%** of donors worldwide give to organizations outside of their country of residence. Online giving technology—combined with access to a 24/7 global news cycle and more affordable international travel—has led to an increase in donors with an empathic worldview.
- Privacy rights are a growing concern for donors. **80%** do not want organizations to share their contact information with other organizations and **92%** want organizations to make a concerted effort to protect their contact and financial information from data breaches.

AFRICA

14

32% of donors in Africa prefer to give cash which is the highest of any region. Charitable organizations in Africa have limited access to traditional online fundraising technology, however, as the sector evolves over the next decade, much of that cash giving will likely transition to online and mobile giving.

15

In Africa, newly launched crowdfunding services that enable individuals to create online fundraising campaigns to raise money for personal expenses, such as medical bills and education costs, are pioneering online giving. As a result, at **50%** African donors have the highest rate of donating to personal crowdfunding campaigns in the world.

ASIA

16

Asian donors are primarily driven by digital communications. 51% prefer to give online and 41% are enrolled in a monthly giving program. Email (29%), social media (26%), and an organization's website (21%) inspire the most giving. Rapid advancement in technology across the Asian continent over the last decade has laid a foundation for the Asian donor community to emerge as a tremendous force for good worldwide.

17

Tied with European donors, at **44%** Asian donors are also most likely to give to organizations located outside of their country of residence. At **12%**, Asian donors also have a high rate of volunteering internationally compared to the global average of **9%**.

AUSTRALIA & OCEANIA

18

Only **1%** of donors in Australia & Oceania gave on #GivingTuesday 2017, the lowest of any region. They also are the least likely to give through Facebook (**7%**). With more awareness, both #GivingTuesday and Facebook Fundraising Tools could provide significant new funding for charitable organizations in Australia & Oceania.

19

At **75%**, donors in Australia & Oceania attend fundraising events more than any other region, and at **21%**, they are also the most likely to create peer-to-peer fundraising campaigns to benefit organizations. It's also worth noting that, at **60%**, donors in Australia & Oceania are most likely to be small donors.

EUROPE

20

At **39%**, Europe has more Gen X donors than any other region. **61%** are female and **47%** are non-religious. Also, tied with donors in Australia & Oceania, European donors are the most likely to give to international development and relief (**12%**). Finally, European donors are unique in that they give more to human and civil rights (**9%**) than other any region.

21

Tied with donors in South America, European donors are the most likely to give through bank/wire transfer at **20%**. **52%** are enrolled in a monthly giving program, the highest of any region. Finally, at **16%**, European donors are the most likely to volunteer internationally.

NORTH AMERICA

22

60% of donors in North America prefer to give online with a credit or debit card, the highest of any region. Only **6%** prefer to give cash, the lowest of any region. **22%** gave on #GivingTuesday 2017 and **28%** have donated through Facebook—the highest rates worldwide and likely due to the fact that #GivingTuesday originated in North America and Facebook Fundraising Tools were first launched in the United States.

23

North American donors are also the most likely to be inspired to give by email (31%) and consequently, the most likely to trust websites and email addresses that come from a .org domain extension (73%). North America also has the highest rate of Baby Boomer donors (41%) and donors who have charitable giving in their last will and testament (20%).

SOUTH AMERICA

24

Donors in South America are the least likely to have heard of #GivingTuesday (75%) and only 6% have created a peer-to-peer fundraising campaign. With more awareness, both #GivingTuesday and peer-to-peer fundraising technology could provide significant new funding for charitable organizations in South America

25

Donors in South America are unique from other regions in that they are more likely to be inspired to give by Instagram (30%), give the most to support the cause of animals and wildlife (17%), and characterize themselves as religious (78%).

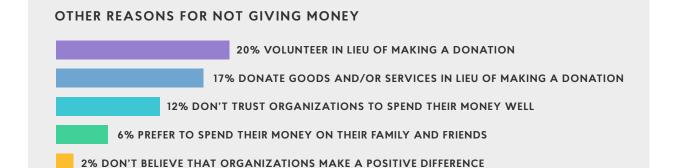
About the **Survey Respondents**

1,049 NON-DONORS · 83 COUNTRIES

43%

OF NON-DONORS SAY THE PRIMARY REASON THEY DO NOT GIVE MONEY TO NGOs, NPOs, AND CHARITIES IS BECAUSE THEY DO NOT HAVE THE FINANCIAL RESOURCES 52%

OF NON-DONORS SAY IT IS UNLIKELY THEY WILL GIVE MONEY TO AN NPO, NGO, OR CHARITY WITHIN THE NEXT 12 MONTHS



LIFESTYLE CHOICES OF NON-DONORS WORLDWIDE

- 7% VOLUNTEER LOCALLY

 7% VOLUNTEER INTERNATIONALLY

 38% ATTEND FUNDRAISING EVENTS

 24% ATTEND MARCHES & PROTESTS

 81% VOTE REGULARLY

 61% SIGN ONLINE PETITIONS
- 69% RECYCLE
- 15% ARE VEGETARIANS
- 8 DAIRY PRODUCTS
- 24% DONATE FOOD TO FOOD BANKS
- DONATE TOYS TO LOW-INCOME FAMILIES DURING THE HOLIDAYS
- HAVE ADOPTED A PET FROM AN ANIMAL SHELTER

Thank you to the 6,057 donors and 1,049 non-donors worldwide that participated in the 2018 Global Trends in Giving Survey.

Your contribution is greatly appreciated.

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